

CONGRATULATIONS!

Thank you for choosing Best Buy Walk In Tubs.

We are the leaders in the marketplace for walk in tubs and assisted bathing products. We have reconfigured hundreds of bathrooms, allowing our customers to retain their independence well into retirement.

Best Buy Walk In Tubs is family-owned and operated, and dedicated to providing the safest, most affordable walk in bath tub in the industry with a level of customer service and reliability that can't be beat.

We are proud of the fact that our walk in bath tubs give peace of mind and comfort, and have restored the freedom, dignity and independence to so many deserving individuals. No more sitting on that chair in the shower or struggling to get up and out of the bath tub. Just open the door, step in, sit down, relax and enjoy the comfortable bath you deserve.

Again, thank you for choosing Best Buy Walk In Tubs.

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General Information

Read these instructions completely before installing your Best Buy Walk In Tub. If you have any questions, please call 877-416-5289.

You must follow all instructions in this manual. Failure to do so will result in your assumption of any liability that may occur. Failure to comply with all instructions can result in product and personal injury.

Attention Installer and homeowner!

Each tub is inspected and water tested prior to shipping from the factory. However, the installer and homeowner should inspect the product prior to installation to ensure the walk in bath tub has not been damaged during shipment. If a problem occurs during shipping, the tub should not be installed. If the original box or tub has been damaged please call immediately with details before signing the delivery receipt.

This product should be installed by a licensed professional

Licensed plumbers and electricians should be employed to ensure proper installation. Installers assume all liability for the correct installation procedures.

Important Safety Instructions

WARNING: When using this unit, basic precautions should always be followed, including the following:

Danger: To reduce the risk of injury, do not permit children to use this unit unless they are closely supervised at all times.

The unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis.

WARNING: Prolonged immersion in hot water may induce extremely high body temperature (hyperthermia). This is the loss of fluid and salt from the body through excessive sweating. Dizziness, weakness, headache, nausea, sometimes muscular cramps and a sudden feeling of faintness are the usual early warning symptoms. This is the signal to get out of the tub. If warning signs are ignored, fainting may follow. Children, seniors, persons having medical problems, and pregnant women should consult their physicians before using a hydrotherapy tub. Hydrotherapy tubs should not be used by persons under the influence of alcohol or by persons taking medications which induce drowsiness.

Caution: Floor and seat is textured for your safety, but it may still become slippery when wet. Please use caution.

Unpacking your walk in bath tub

1. Inspect the box. If it appears damaged, take a picture and call Best Buy Walk In Tubs before signing the delivery receipt.
2. Inspect the tub for damage, even if the box is not damaged. Once the tub is installed, surface damages will be assumed to be installation related. Installers are responsible for damage once the tub is in place.
3. Never lift the tub by the plumbing. Doing so can result in leaks, for which the installer will be responsible.
4. Inspect the plumbing for loose fittings.

Getting Started

1. Check measurements of all door openings (hallway width, door width, door jam) 26.5 or 30.5 clearance needed (24" to 28" after door frame is removed).
2. Check for the electrical source (115 volt 6.3 Amps 50/60 HZ 1 HP) to pull electricity if a hydrotherapy tub is being installed. For the Classic model, please see Classic requirements.
3. Check for the water shut off.
4. Place drop cloth as needed. (walkway, bath area)

Preparing the Area

1. Fill the bath tub to make sure the existing tub drains properly.
2. Disconnect the existing faucet handles, tub overflow and floor drain.
3. Remove the tub (for steel and fiberglass use a reciprocating saw, for cast iron use a sledge hammer).
4. Remove tub and all other parts from the bathroom.
5. Remove existing wall or tile (if replacing). If you are using existing tile and will be building the shelf at the end, save all extra tile to use for covering your shelf.
6. Replace drywall as needed (green board).
7. Turn off the water to the home.
8. Install (2) shutoff valves for hot and cold water. If steel convert to copper tubing.
9. Electrical box needs to be installed on back bottom wall (6"-8") off floor near the rear of the tub. Run service to the electrical box and install GFI outlet.
10. Make sure GFI receptacle is installed outside of the tub so the homeowner can reset it if the GFI trips. The load side receptacle can be placed under or behind the tub.
11. Do not run any pumps or heaters unless the tub is filled with water to the proper level. Damage due to dry running pumps is not covered under warranty.

DANGER: RISK OF ELECTRIC SHOCK.

Connect only to a circuit protected by a ground-fault circuit-interrupter (GFCI). Grounding is required. The unit should be installed by a qualified service representative and grounded.

Do not lift the bathtub by the plumbing at any time.

Structural support strength of the flooring must exceed the weight of the bathtub (175 lbs.), plus the weight of the water (8 lbs. X number of gallons capacity). Read the entire instruction manual before starting an installation.

Installation Preparation

1. Check the floor area where the tub is to be installed. Use a 4 foot level to determine if the floor is level. If not, adjust the leveling legs accordingly. **NOTE:** It is **important** that all leveling legs are completely level on the floor to ensure the door works properly. Leveling legs in the center are the most important.
2. Ensure that the drain had been placed at the proper location.
3. Ensure that the proper electrical service has been installed at the pump location. See electrical requirements on the next page.
4. Do not run any pumps or heaters unless the tub is filled with water to the proper level. Damage due to dry running pumps is not covered under warranty.

Installing the Tub

1. The plumber should connect the waste/overflow assembly as required. The tub may then be positioned, leveled, and connected to the waste.
2. Install faucet assembly. Hook stainless steel hoses to the faucet.
3. Set the walk in tub in place. Level the tub (use leveling adjustment screws on the bottom of the tub. (the middle adjustment if one of the most important in getting the tub level)
4. Connect stainless steel hoses to hot and cold water lines.
5. Connect 1 ½ PVC pipe to existing drain.
6. Connect breather to P trap.
7. Plug the motor (air pump) into the electrical receptacle. Check to make sure all connections to the motor are secure.
8. Turn water supply lines on – check for leaks from water supply to faucet and drain.
9. Build shelf at the end of the tub by using existing saved tile or customer choice of tile.
10. Install the front panel on the tub. The screw covers will be in a small bag, along with this Installation Guide.
11. Install the shower curtain rod (see instructions on the box).
12. Caulk as needed
13. Hang shower curtain, rod and rings

Electrical Requirements

Equipment used on these bath tubs requires individual dedicated electrical service. Service must be at least a dedicated 20 amp, 120 volt service that is GFCI protected.

ELECTRICAL SERVICE HOOKUP FOR THE CLASSIC WALK IN TUB (air and water jets)

- You will need two dedicated 120V 20 amp circuits
- Electrical cords will be grouped together for each circuit

Electrical Installation

All electrical connections must be carried out by a certified electrician in accordance with local electrical requirements and codes.

Operating Instructions

Labeled Control Buttons

The push button closest to the door controls the air hydrotherapy. Push the button once for high, twice for medium, 3 times for low and 4 to turn off. The air hydrotherapy jets will purge and release residual water in the lines about 20-30 minutes after shutdown.

DO NOT DISTURB THE TUB DURING THIS PROCESS. This is a normal procedure that takes about one minute, and is a part of normal operation of the air jet system.

The second button controls the light. The chromotherapy light changes colors. Press until you reach the desired color. Cycle through all colors 2 times, stop on red and the light will continue to cycle through all the colors on its own. (Plus or Classic tubs only)

The third button turns on the whirlpool jets. Rotate individual jets to adjust the water pressure. All jets are interchangeable. **Do not activate whirlpool jets until all ten adjustable jets are in place and covered by water.** (Classic tubs) Once all jets are in place, adjust water jets to low setting by turning clockwise until you hear a click. Turn counter clockwise to activate full pressure.

Inline heater

If you added an inline heater to a tub without whirlpool jets you will have a button specifically for the heater. Push once to turn on, once to turn off. The inline heater is pressure activated with an automatic smart thermostat. Water must be above the recirculating 3” diameter suction covers. The inline heater will need a separate 120V 20 amp circuit.

Aromatherapy

Twist and remove the cap near the back of the tub and insert aromatherapy beads to enjoy the aromatherapy feature. Beads should be left in netted pouch. No further action is necessary. (Standard feature of Plus or Classic tubs)

If you do not have the Plus or Classic walk in tub you will only have one button.**Contact Touch+ keypad (option)**

Easy to use, no pressure required, only a light touch on the button and the system starts.

It can only be activated when a person is in the tub. To test the system, fill the tub with water, put a hand in the water, then touch the control button. The motor will not start if the tub is empty.

NEVER USE THE DOOR FOR SUPPORT WHEN ENTERING OR EXITING THE BATH TUB. We recommend that the door remain open while not in use.

Open the door by reaching over the side of the tub and pulling up on the handle. Step in, and while standing or sitting, close the door.

Lock down the door handle by pushing completely forward. Close the drain; turn the drain to the right to lock down. (turn gently, do not force). If the drain needs an adjustment, remove the drain cover and adjust the nut to the desired position for total closure. Once the door is closed and locked in place, turn on the faucet. After reaching the desired temperature (adjust as needed), fill the tub up to the desired depth, sit back and enjoy a warm soak or a bubbling hydrotherapy massage.

Hand Held Sprayer-Standard Faucet

Hudson Reed (manufacturer) offers a ten year warranty. Please contact your dealer for warranty information.

Once the water is at the desired temperature simply raise the collar to use the handheld shower. The collar is located on the faucet in front of the hose.

To turn off the faucet – turn off the water at the faucet handles. (This will reset your water to come out of the faucet the next time the faucet is turned on)

DO NOT PUSH THE PLUNGER DOWN TO TURN OFF THE SHOWER—This will damage the faucet and possibly void the warranty.

MOEN/Delta faucet

Both manufacturers offer a lifetime warranty on their products. Please contact your dealer for details.

The plunger is located behind the faucet spigot. Raise to activate the hand held shower. To turn off hand shower you must turn the water off. Do not force the plunger.

Hydrotherapy

Activate and control the air hydrotherapy jets by using the control located on the top of the tub near the door. Press and hold the blower button until it starts. You have 3 air settings, high, medium and low. Simply push the control button until you get the desired air setting. To turn off just push the control button until the motor stops.

You do not have to let the water fill up over the air jets in the seat before use. Enjoy a relaxing foot massage while waiting on the tub to fill, or use your hand held shower.

Air motor internal timer

Once the blower button is pressed and the air motor engages, the internal timer will start a 30 minute countdown. At the end of 30 minutes, the motor will automatically turn off. Each time the motor is turned off and on the timer is reset to 30 minutes, but can manually be turned off at any time.

After you bathe

Turn the Drain Control Knob to the left to drain. This will open up the floor drain. (gently turn, do not force) Let the water drain out below the door before opening the door. This will assure that water will not run out onto the floor. Open the door and step out. Please use the grab bars and step out using caution. Best Buy Walk In Tubs will not be responsible for any water damage or floor issues due to the door being opened while water is in the tub.

NEVER USE THE DOOR AS A SUPPORT FOR ENTERING OR EXITING THE TUB.

IT IS IMPORTANT THAT THE DOOR REMAIN OPEN WHEN NOT IN USE.

Purge

After you bathe and the tub is drained, the air motor will come back on within 20 -30 minutes. The motor will run for about a minute and turn itself off. This feature is designed to purge out any water that might be still in the jets. A system purge will occur after every bath if the air hydrotherapy was used. If at any time the purge button is deactivated it will come back on. **Let the motor run its course.** It is resetting itself for the next bath.

Caring for your walk in bath tub

It is important to clean your bathtub and the fixtures on a regular basis. This will ensure that your tub will look new for years.

Never use harsh chemicals or anything else that could possibly scratch the bath tub finish or the fixtures. We recommend using a mild cleaner (Scrubbing bubbles, Mr. Clean Eraser, liquid dishwashing detergent) with warm water using a soft cloth. The warranty could possibly be void due to negligence if not cleaned as recommended.

If any type of bubble bath, etc. is used it is highly recommended that the floor and seat of the tub be wiped out as soon as the tub has purged after use. If not wiped dry this could cause the floor and seat to be slippery.

Classic Tub (water jets) recommendations for cleaning:

Clean the entire system monthly, using a liquid automatic dishwashing detergent. This will remove body and bath oils, soap residue and other sources that can contribute to bacterial growth in the hydro massage system.

Fill the tub 1-2" above the highest whirlpool jet. Add 1 spoonful of liquid automatic dishwashing detergent. Turn the water jet system on for 15 minutes then drain the tub. Then refill the tub back above the highest jet again for 15 minutes. This will rinse out the system. Drain and wipe dry.

IMPORTANT

Drying down the tub after each use is recommended. Wiping down the double door seal to keep it dry and free of debris of any kind is recommended after each use using mild detergent and a soft cloth. Door should remain open while not in use.

WARNING: Any service or maintenance (other than described above) should be performed by a qualified service representative. Call your dealer for the name of the qualified service representative near you.

Warranty -- EFFECTIVE AS OF March 1, 2012

The lifetime warranty is extended to the first user to be free from defects in workmanship and material under normal use and conditions for life from the date of the original purchase. The bathtub shell, frame, door, double door seal and finish are covered for the lifetime of the tub. The finish warranty does not apply to fading, delaminating or blistering due to excessive wear, sun fading or scouring due to cleaning. All supporting equipment, motors, electronic controls, faucet, waste and overflow, and all plated finishes, are not manufactured by Best Buy Walk In Tubs, and are covered by a limited ten (10) year parts warranty. This warranty is nontransferable and applies only to the original owner.

MOEN and Delta faucets carry a lifetime warranty from the manufacturer. Please contact MOEN or Delta for replacement parts.

MOEN customer service 800-289-6636

Delta customer service 800-345-3358

Best Buy Walk In Tubs will not be responsible for water damage to structures or property for any reason including, but not limited to, manufacturer defects or improper installation. BBWIT will assume no responsibility for the loss of the system, inconvenience due to loss, damage to real or personal property or any other consequential damage. BBWIT will not be liable for any incidental expenses or material charges in connection with removal or replacement of any part (or parts) of the system.

Alterations or modifications to the system may cause the product to malfunction. Such problems are not covered by warranty.

All of our tubs are 100% tested before leaving the factory. Each tub is guaranteed and backed with a comprehensive and quality assurance warranty; however, it is possible that something may have been damaged or shifted during transport or installation of the tub. It is very important to water test the tub after installation.

Best Buy Walk In Tubs is proud to offer a quality product at an affordable price. In order to do so, we ask your assistance by performing routine maintenance and making minor adjustments yourself.

The following are a few “trouble shooting” tips which should be performed prior to calling a technician or Best Buy Walk-In Tubs

If you are experiencing electrical issues:

Check the circuit at the breaker box.

Check the reset button on the GFI switch. Reset if needed.

Try unplugging and re-plugging your walk in bath tub.

To test the GFCI, push the test button. Power should be restored. If the GFCI fails to operate in this manner, there is a ground current flowing, indicating the possibility of an electric shock. Do not use the unit. Depress the test button again, leave the unit off, and have the problem corrected by a qualified service representative before using.

If you can not get the drain to engage:

Check to make sure the drain is clear from all obstructions. If the drain is clear, adjust drain manually with your hand until the drain engages. Remove drain cover in the tub floor and adjust nut on the set screw (bottom).

If a small leak has been detected:

Check the door seal for dirt or debris. A small collection of dirt can cause the door to not seal properly.

Check to see that the door handle did not loosen during transportation or installation. Call BBWIT for assistance tightening the door handle.

IMPORTANT INFORMATION!

Before filling the tub, make sure that the door seal is free of dirt or debris. Issues can be avoided by wiping down the door seal and any surface that will come in contact with the door seal by using a soft damp cloth. This is very important because debris could cause a minor leak or damage the door seal. Before filling the tub with water, make sure the door handle is in the locked down position (forward).

We recommend the door seal be wiped down after each use to maintain the integrity of the seal. **Please leave the door open while not in use.**

DO NOT open the door until all water in the tub has completely drained.

Our service technicians will work diligently with you over the phone to fix minor issues and therefore eliminate additional expense to yourself.

We appreciate your business and look forward to a long and satisfying relationship. Thank you for your purchase of a Best Buy Walk-In Bath Tub.

Please fill out both sides of the back page.

Mail to:

**Best Buy Walk In Tubs
4053 Acton Hwy Ste 104
Granbury, TX 76049**

GFCI receptacle location:

To be filled in by installer.

I, _____, certify that the installation of our Best Buy Walk In Bath Tub, located at

_____ has been successfully completed.

I further certify that the installation of our Best Buy Walk In Bathtub meets the agreed upon expectations and all work has been completed to our satisfaction.

I have read and understand the warranty and troubleshooting info.

COMMENTS:

Installer

Customer

Date

GFCI receptacle location:

To be filled in by installer.

Best Buy Walk In Tubs
4053 Acton Hwy Ste 104
Granbury, TX 76049
Telephone#877-416-5289
Local# 817-326-3003
Fax# 817-326-3010

Warranty Registration

Please fill out and return this form within 30 days of installation.

Name: _____

Address: _____

Telephone#: _____

Date of Install: _____

Dealer purchased from: _____

Please mail or fax back